

Course booking terms and conditions and cancellation policy

E-Learning

Effective from 1st September 2025. Please note these 'Terms and Conditions' may be subject to change without notice.

Booking

- For current course costs and dates, please refer to our website: www.roadsafetygb.org.uk
- Before booking onto a course, please ensure you have read the course programme and content, to ensure the course will meet your needs.
- If a course registration/booking form is completed by an individual other than the named delegate, it is the responsibility of the employer to ensure the delegate is authorised and able to attend the course on the employer's behalf.
- Upon receipt of your registration/booking form a payment is required in full via the online payment link this will confirm your booking and a link to the training course material will be provided.

Important note: Road Safety GB's acceptance of your booking brings into existence a legally binding contract between us, on these terms and conditions. Any term sought to be imposed by you in any correspondence will **not** form part of the contract.

Payment

- For online bookings paid at the time of booking, a receipt of payment will be issued electronically from the booking website on completion of the booking.
- Payments made from outside of the UK, in a currency other than £GBP, the payee must ensure that the payment received by the RSGB International Academy is the equivalent of the £GBP fixed course fee. A lower exchange rate will not be applicable.

Course attendance

- Failure to attend the course will result in the full cost being incurred. No refund shall be given.

Force Majeure

Entire Agreement

- ROAD SAFETY GB shall not be liable to refund of fees or for any other penalty should the course be cancelled due to war, fire, strike lock-out, industrial action, tempest, accident, civil disturbance or any other cause whatsoever beyond their control.

- These terms and conditions, together with the current ROAD SAFETY GB website prices, course details and ROAD SAFETY GB contact details, set out the whole of our agreement relating to the course. These terms and conditions cannot be varied except in writing signed by the Director of the ROAD SAFETY GB Academy. In particular, no terms and conditions incorporated within your purchase order and nothing said by any person on behalf of ROAD SAFETY GB should be understood as a variation of these terms and conditions or as an authorised representation about the nature or quality of any goods offered for sale by ROAD SAFETY GB. ROAD SAFETY GB shall have no liability for any such representation being untrue or misleading.