

# Introductions





## **Developing The Future**

- Utilising Apprenticeship funding to design a bespoke Eden/RSGB management development programme.
- Investment in your development to support your own growth as a valued member of RSGB.
- Developing effective succession planning strategies to support social mobility and career enhancement.





### **Overview**





Minimum 12-month duration

20% of your working time set aside for workplace learning

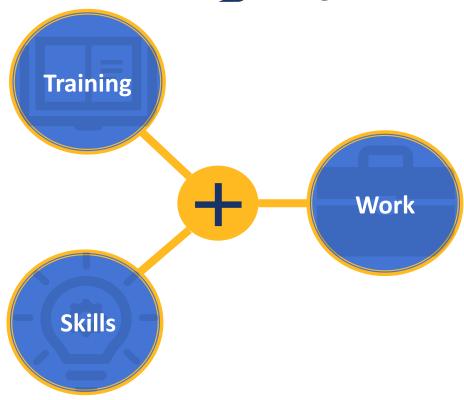




Combines hands-on work with training and development

The remaining time is spent applying your knowledge and skills in the workplace

















## Benefits

### **Employability Skills**

What are skills, qualities and attitudes that employers view as essential?

Positive Attitude

Communication

Teamwork

Self-management

Willingness to Learn

**Problem Solving** 

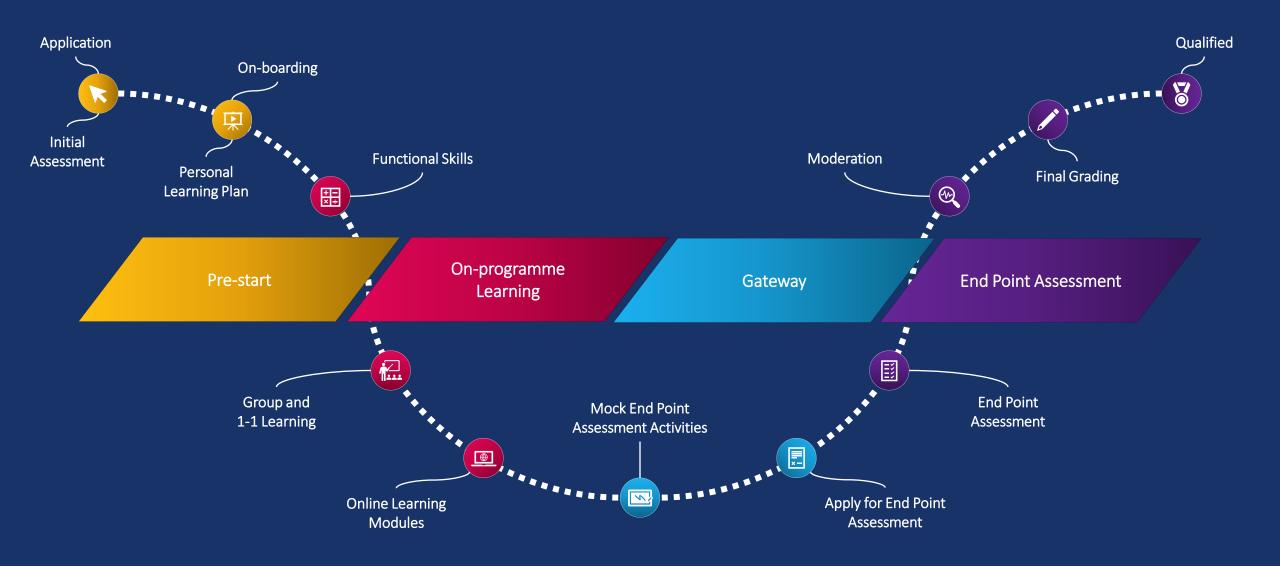
Resilience

Develop skills and knowledge relevant to your role. Clear progression into management and leadership positions.

Feel valued, invested in and be likely to stay with the business.

Be more productive with your time.

# The Learner Journey



## **Blended Learning**



Learning starts with a detailed skills analysis, identifying competencies and development areas.

Our programmes have been developed to include the following content, blended to suit the individual.

### LEARN PRESENTATION SKILLS WITH ONLINE LEARNING

**DEVELOP TEAMWORK WITH WORKSHOPS** 

#### **COMMUNICATION SKILLS IN GROUP SESSIONS**

**LEARN PROJECT MANAGEMENT USING 1-1** 

**USE OFFLINE RESOURCES TO DEVELOP CPD** 



1-1 Learning











# **Online Learning**





### **Functional Skills**





### Functional Skills English & Maths support Learners to:

Develop their skills and improve their ability to apply these skills to the world of work and in everyday life.





### Maths (L2)

Using numbers and the number systems, whole numbers, fractions, decimals and percentages.
Using common measures, shapes and space.
Handling information and data.



Speaking, listening and communication with confidence and effectiveness. Reading a range of texts that instruct, describe, explain and persuade. Spelling, punctuation and grammar. Writing composition.





## **Team Leader Supervisor**





Level 3

**Initial Assessment** 



- Mathematics, English and ICT assessment
- Determines the level of support required

**On-Programme Learning** 



- English and Maths Functional Skills Level 2
- Formative assessment of Knowledge, Skills and Behaviours

**Mandatory Requirements** 



- Managing a Project
- Chairing a Meeting

**Gateway** 



• Employer, Learner and Eden Skills Tutor

**End-Point Assessment** 



- Presentation with Q&A
- Professional discussion

**Completion and certification** 



## **Team Leader Supervisor**

Level 3





#### **Modules**

### **Technical Knowledge & Skills**

- **★** Interpersonal excellence
- ★ Leading people
- ★ Managing people
- ★ Building relationships
- **★** Communication
- ★ Organisational performance
- ★ Operational management
- **★** Project management
- **★** Finance
- **★** Personal effectiveness
- ★ Awareness of self
- ★ Management of self
- **★** Decision making

### **Underpinning Attitudes and Behaviours**

- ★ Takes responsibility
- **★** Inclusive
- **★** Agile
- **★** Professionalism



### **RSGB Framework**

### Integrated



#### **Technical Expertise & Organisational Understanding**

- ★ The Principles of Safe Systems in Road Safety
- ★ The limitations of human decision-making/factors
- ★ Active and Passive safety measures
- ★ Your role/team/stakeholders within the Safe Systems Approach
- ★ The disciplines incorporated within Safe Systems
  - Education, Engineering, Enforcement, Data, Rescue, Medical Services
- ★ Organisational goals/structure within the Safe Systems Approach
- ★ Data Analysis in Safe Systems
- ★ General Data Protection Regulations (GDPR)

#### **Behavioural Interventions**

- ★ Using data effectively to identify the need for behavioural change interventions
- ★ Design & deliver effective behavioural change interventions
- ★ Commission and design media of campaigns
- ★ How to design and conduct an evaluation





#### **Roads, Health & Environment**

- ★ The environmental impacts of road travel on:
  - Air and water quality
  - Land use and pollution
  - Global warming
  - Society
  - The economy
- ★ Plan a behavioural change intervention that will influence travel choices
- ★ How travel choices impact on physical and psychological well-being
- ★ Plan and deliver a behavioural change intervention that improve health and reduce the negative impacts of travel on the environment
- ★ Plan an evaluation using a range of methodologies to assess the effectiveness of a training intervention
- ★ Make recommendations based on evaluation outcomes to improve delivery

# Off-the-job Training

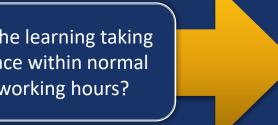


Steps to help you determine whether an activity counts as off-the-job training:

Is it directly relevant to the programme?

Is it teaching you new knowledge, skills and behaviours?

Is the learning taking place within normal working hours?



This counts as off-the-job training

Off-the-job training must make up 20% of the employees' normal working hours over the planned duration of the qualification.

You can deliver off-the-job training in the employees' normal workplace or at an external location.

Progress reviews and on-programme assessment do not count towards 20% off-the-job training.

## Off-the-job Training (20% Requirement)



Off-the-job training must be directly relevant to the qualification standard and must take place within the employees' normal working hours. It can include:



Teaching of theory - lectures



Simulated exercises and role play



Attendance at competitions



Manufacturer training e.g. new equipment or technologies



Learning support provided by employer or the provider



Some online learning e.g. webinars or blended learning



Shadowing or being mentored



Practical training



Visiting the employer's other departments

Time spent by the employee writing assessments/assignments

Industry visits or visiting other companies or suppliers

### Breakdown



- The time spent off the job will vary depending on your role and level of experience you have
- If new to management, then significant 'new learning' activities are usually completed within the workplace
- If you're an experienced manager, then 'new learning' will typically occur through the online refresher courses and learning resources

#### Away from role - c. 30%

- ★ Teaching sessions with Skills Tutor
- ★ Online courses set each month
- ★ Paper resources to support the development of the learner portfolio

#### Learning within your role – c. 70%

- ★ Online courses set through own organisation
- ★ Learning opportunities on employer site
- ★ Workplace activities to support the development of the learner portfolio
- ★ Independent work/learning towards the completion of a work based project



### **Impact**







**96%** of managers with say they have experienced benefits from investing in training, and most can count at least 8 benefits.



**8/10** managers say that training has improved service quality as well as improving productivity.



**69%** of managers say that training and development improves staff retention, with most employees staying with the company that trained them.



**9/10** managers would recommend training and development to other managers.

### Business



Customer Service Practitioner L2



Facilities Services Operative - L2



Customer Service Specialist L3



Business Administrator L3



HR Support L3



Payroll Administrator L3



Team Leader Supervisor L3



Operations Departmental Manager L5



HR Consultant Partner L5



### **Education**



Teaching Assistant L3



Learning & Development Practitioner L3



Learning Mentor L3



Assessor Coach L4



Learning & Development Consultant Business Partner L5



Learning & Skills Teacher L5

### Childcare



Early Years Practitioner L2



Early Years Educator L3





Early Years Senior Practitioner L5

### Courses on offer with Eden

## **Next Steps**



- Register your expression of interest to Alan Kennedy by Friday 14<sup>th</sup> May
- Friday 21<sup>st</sup> May pre enrolment forms and assessments will be sent out to candidates for completion by Friday 28<sup>th</sup> May
- Tuesday 1<sup>st</sup> June Go live 1<sup>st</sup> group session with Eden Skills Tutor (Welcome to Eden)

